# **MDCMS - Managing RFPs with Lock-Wait**

### **Creating a Report**

During the installation phase of an RFP, one of the few things that can cause an issue are lock-waits. Lock-waits typically occur because of timing issues caused by users or batch jobs accessing files that are on the RFP.

### **Default**

A Lock-Wait command(s) will be triggered for locks that occur during the compilation and installation phases of an RFP. By default an RFP will wait indefinitely for the lock to be released in order to proceed. When the lock is released, the RFP continues.

## **Being in Control**

Through the "L" command type it is possible to control how a lock-wait is handled. It is possible to create a series of commands you wish to execute.

Typical scenarios would be:

- Ask for intervention
- · Send an email asking for lock to be released
- Wait a specified number of seconds and then perform a rollback.
- Send an email to indicate that the RFP was unable to install and a rollback occurred.

## Configuring MDCMS to Assist in Creating the Lock Commands.

- 1. MDCMS
- 2. Select option 1 Setup Menu
- 3. Select option 4 Commands and Scripts
- 4. Press F9 Gen RFP Commands
- 5. Select the Application and Level(s) for which you would like to add the commands
- 6. Select the L Commands

### (i) L Commands

- The first command sends an informational message to the installer and waits 20 minutes
- The second command initiates the rollback process (\*ROLLBACK)
- You can edit and modify the times on these commands after they are created.

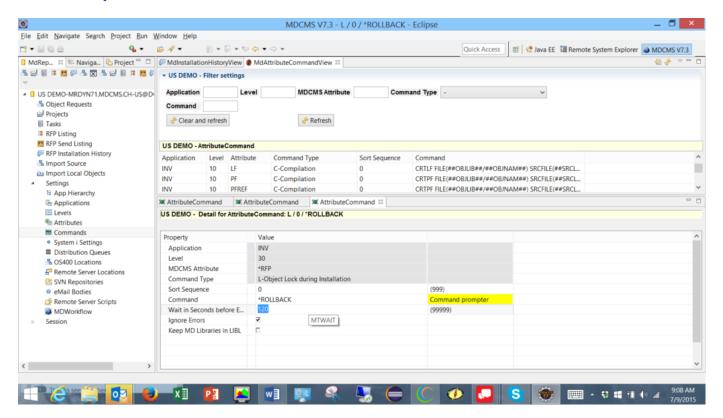
### **Manually Add Controls**

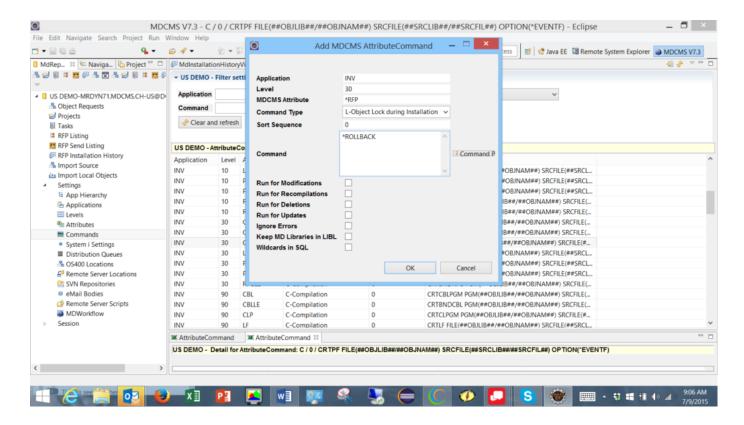
#### **Rollback**

To initiate a rollback due to a lock-wait, you can set up a command to execute this automatically when a lock occurs.

Adding a lock-wait command is a two-step process. After you have entered the initial command, you will want to edit the command to see the additional parameters that are available.

### From MDOpen:





#### From Green screen:

- 1. Select option 1 Setup Menu
- 2. Select option 4 Commands
- 3. Press F6 to create a new command
- 4. Type is an L

CMCCMST	Mi	drange Dynamics-No	orth America (8.1)	26.07.18
SCRN2		MD Default Comman	nd Maintenance	02:17:16
Appl:	SMPL		Wait before Usage:	30 Seconds
Lv1:	90			
Attribute:	*RFP	Attribute, *RFP		
Type:	L Lock Wai	t for Object	Ignore Errors	Y Y/N
Sequence.:	1		Keep MD Libs in Libl.	$\frac{\overline{Y}}{Y} = Y/N$
			Run as User Profile	*USER
Command	("""	1) 0UD7(UD0U0 01:		
		-	ject Lock blocking RFP ##APf 'MAIL/RFPLockWait.htm') BTYf	
			##RFPNBR##) REQNBR(##REQNBR	
			##SRCFIL##) ERRMSG('##ERRMSG	
F4=Browse	F7=Insert	Wildcard F12=Pre	evious	
CMCCMST	Mi	drange Dynamics-Nor	rth America (8.1)	26.07.18
SCRN2		MD Default Command	d Maintenance	02:23:22
Appl: \$	SMPL		Wait before Usage:120	9 Seconds
Lv1: 9	90			
Attribute:	*RFP	Attribute, *RFP		
Type: l	Lock Wai	t for Object	Ignore Errors	N Y/N
Sequence.:	2		Keep MD Libs in Libl.:	N/N
			Run as User Profile:	*USER
Command *ROLLBACK				

F4=Browse F7=Insert Wildcard F12=Previous

## **Additional Options**

You can create any series of commands that you wish to execute. Below are some examples

### Ask for Release of lock and notify rollback.

COMMAND 1	Ask for intervention by sending an email asking for lock to be released.
COMMAND 2	Send email to indicate that the RFP was unable to install and a rollback occurred.
COMMAND 3	*ROLLBACK

## **Rollback and notify**

COMMAND 1	Send email to indicate that the RFP was unable to install and a rollback occurred.
COMMAND 2	*ROLLBACK